



Energy Direct NZ
 PO Box 32, Wanganui 4540
 Phone: (06) 349 0909 or 0800 567 777
 Fax: (06) 345 4931
 E-mail: enquiries@energydirectnz.co.nz

Service Fee Schedule from 1 October 2010

	Excl GST	GST (15%)	Incl GST
A) <u>New Connection Charges</u>			
Residential and Business new Gas connections.			POA
B) <u>Bonds where applicable (minimum charge)</u>			
Residential deposit (Gas or Electricity)	100.00	0.00	\$100.00
Residential deposit (Gas and Electricity)	150.00	0.00	\$150.00
Business deposit	250.00	0.00	\$250.00
C) <u>Reconnection Charges (per visit):</u>			
Gas supply standard turn on same day	84.44	12.67	\$97.11
Gas supply standard turn on next day	71.11	10.67	\$81.78
Gas supply after hours turn on	155.56	23.33	\$178.89
Reconnect gas supply including installation of gas meter			POA
Reconnect gas supply within 12 months of the customer's request for disconnection at the same address	177.78	26.67	\$204.45
Electricity supply standard turn on	40.00	6.00	\$46.00
Electricity after hours or urgent turn on	80.00	12.00	\$92.00
<i>(Standard turn ons are those which are carried out during a normal business day of 8.00 am to 3.00 pm. Requests received after 3.00 pm on a normal business day or on weekends, or public holidays will be deemed to be after hours. Turn on of rural properties are non-standard and will be POA.)</i>			
D) <u>Disconnection Charges</u>			
Urgent/Temporary standard disconnection for safety reasons	97.78	14.67	\$112.45
Disconnection Fee for non-payment Gas	164.44	24.67	\$189.11
Disconnection Fee for non-payment Electricity	88.89	13.33	\$102.22
Permanent Disconnection Fee			POA
<i>(Urgent/Temporary disconnection for safety reasons of rural properties are non-standard and will be POA.)</i>			
E) <u>Metering</u>			
Gas Meter accuracy test where meter is proven to be accurate	111.11	16.67	\$127.78
Electricity Meter accuracy test where meter is proven to be accurate	140.44	21.07	\$161.51
Relocate Gas Meter			POA
Relocate Electricity Meter			POA
F) <u>Administration</u>			
Copies of accounts within last 12 months (per record)	4.44	0.67	\$5.11
Print out of annual transactions	8.89	1.33	\$10.22
Special Meter Readings including Final Meter reading	22.22	3.33	\$25.55
Copy of Installation Certificate	22.22	3.33	\$25.55
Debt Recovery Costs			All costs

G) Pricing Options

Pricing Option Change			Free of Charge
More than 1 Pricing Option Change within 12 months*	88.89	13.33	\$102.22
Pricing Option Comparisons			Free of Charge

** If you wish to change your pricing option within 12 months of a previous change then the above fee of \$102.22 will apply. If however you move house or install a new or additional gas appliance within the 12 month period, you can once again review and change your pricing option free of charge.*

Energy Direct NZ Ltd will carry out a comparison between the various pricing options that we offer and advise customers on the most economical pricing option for them.

H) Refunds on request (excludes final accounts)

First cheque in any calendar year			Free of Charge
Second and additional refunds in any calendar year	22.22	3.33	\$25.55
Reissue of lost cheques	22.22	3.33	\$25.55
Copy of Installation Certificate	22.22	3.33	\$25.55

Refund cheques will only be issued at the customer's request if the value of the refund is greater than \$50.00. Refunds are automatically issued on final accounts.